



TYSERS

INSURANCE & RISK  
MANAGEMENT SOLUTIONS FOR  
**BUSINESS &  
LIFESTYLE**

TYSERS INSURANCE BROKERS



# DISCOVER TYSERS

First established in 1820 in the City of London, we have withstood the test of time in the insurance broking industry because our clients have always been our priority.

Client satisfaction is paramount to us, and our exceptional business retention rates are testament to this. Our servicing teams will develop close working relationships with you, providing expert advice on all aspects of insurance and risk management.

Today we are proud to be one of the UK's largest independent brokers and probably the oldest, with client directors and brokers across the country serving businesses and high-net worth individuals with our high quality personal service and expertise.

200+  
years

.....

Broker at **LLOYD'S**

Originally established as a Lloyd's wholesale broker, we are now proud to offer our expertise and cutting-edge solutions directly to businesses & private clients.

**1820**

Founded in the City of London

**1870**

George Dorman Tyser (the firm's founder) appointed by Parliament to the first Committee of Lloyd's of London

**1914**

The opening year of WW1 - Tyser & Co handled all the insurance requirements of the New Zealand Expeditionary Forces

**1979**

Tyser UK Limited formed to specifically handle the Group's UK business interests

**2018**

Merged with Integro Insurance Brokers Limited

**2019**

Consolidated all UK Corporate & Private Client business under the Tysers brand

**2020**

Our 200 year anniversary

## OUR PROMISE TO YOU:



### WE WILL ALWAYS PUT YOU FIRST

You will always be our primary focus. We offer you a one-to-one personal level of care. We will always act in your best interests, identifying and mitigating your risks and offering innovative solutions to meet your needs.



### ACCESS TO MARKETS & STRONG RELATIONSHIPS

Our strong and long standing relationships with leading insurers and Lloyd's syndicates enable us to negotiate the very best deals for our clients.



### ENTREPRENEURIAL

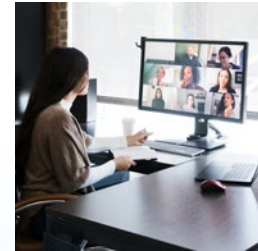
As we are forward thinking, we help you anticipate your emerging risks. We cultivate a nimble and fast-paced environment offering new perspectives and innovative solutions to solve problems.



# OUR INSURANCE SOLUTIONS & RISK SERVICES

When you need insurance for your business or personal life, our experts will identify the risks, highlight any gaps in existing policies and ensure you're fully covered.

We insure all types of businesses from multinational corporations to high street retail outlets. We also offer access to more specialist facilities and niche market expertise.



*Whilst you look after  
your customers, we'll  
take care of your risks*



# CONTENTS iii

## BUSINESS SECTORS WE SERVE

Corporate & Mid Sized Commercial Businesses	7
Small Businesses & Tradespeople	8
Financial Institutions	9
Professions	9
Solicitors	10
Case Managers & Rehabilitation Specialists	11
Property Owners	12
Construction & Plant Hire	13
Schools & Educational Establishments	14
Motor Traders	15
International Motoring Rallies	15
Brokers & Intermediaries – Wholesale Solutions	16

## PERSONAL INSURANCE

*Products & services designed to meet the needs of high-net-worth clients*

Lifestyle Insurances	18
----------------------	----

## OTHER SERVICES

Claims Management	20
Tysers Risk Services	22



# THE CORRECT SOLUTION

*Getting the right insurance protection for your business is paramount to its future success.*

It's crucial for you to avoid any exposure to uncalculated risk. Our experts will become your trusted advisers, taking the time to understand every detail of your business operations to enable them to identify all exposures.

Our team will then ensure adequate levels of insurance are placed, combining covers to build tailored solutions where required, so that should the unexpected happen, you can be sure you will be suitably protected. Our clients span every industry. Contact us, we'll have a solution for you.

WE ARE MEMBERS OF:

**unisonsteadfast**  
Insurance brokers worldwide

To provide our clients with secure global reach, membership allows us to access cross-border insurance solutions



Membership allows us to work with an alliance of UK brokers and insurers for the mutual benefit of our clients



The UK's leading general insurance intermediary organisation, represents the interests of us and our clients

**airmic**

We share airmic's mission to support everyone who has responsibility for risk & insurance within UK organisations (Tysers are a market place member)





*Insurance solutions for...*

# CORPORATE & MID-SIZED COMMERCIAL BUSINESSES

From large multinational corporations to medium-sized commercial organisations, we have you covered.

## TYPES OF CLIENTS WE INSURE:

- Importers, Wholesalers & Retailers
- Manufacturing of Consumer Goods
- Industrial Manufacturing
- Engineering
- Hospitality & Tourism
- Logistics & Transportation
- IT & Technology Companies
- Life Science Companies
- Media, Printers & Publishers
- Telecommunications
- Environmental Services
- Packaging Design, Supply & Fulfilment
- Professional Services ([see page 9](#))
- Property Owners ([see page 12](#))
- Construction & Plant Hire ([see page 13](#))

*Insurance solutions for...*

## SMALL BUSINESSES & TRADESPEOPLE

*Running your own business often means you find yourself solely responsible for every aspect of the operation.*



You are busy so time is precious. When it comes to insurance protection, you'll need the help of an expert to shop-around, compare quotes and identify the best deal. A broker who can decipher the small print, making it easy for you to understand.

We have access to the whole insurance market and our experienced brokers will advise and recommend the best value covers for your business. When you take out a policy with us you can rely on our support. We'll always be on-hand to offer on-going advice and guidance as your business evolves and changes.



### BUSINESSES & TRADES WE INSURE:

- Shops, High Street & Online Retailers
  - Bars & Public Houses
  - Cafés & Restaurants
  - Guest Houses & Hotels
  - Care & Residential Homes
  - Builders & Plumbers
  - Hairdressers
  - Beauticians
- ...and many more!





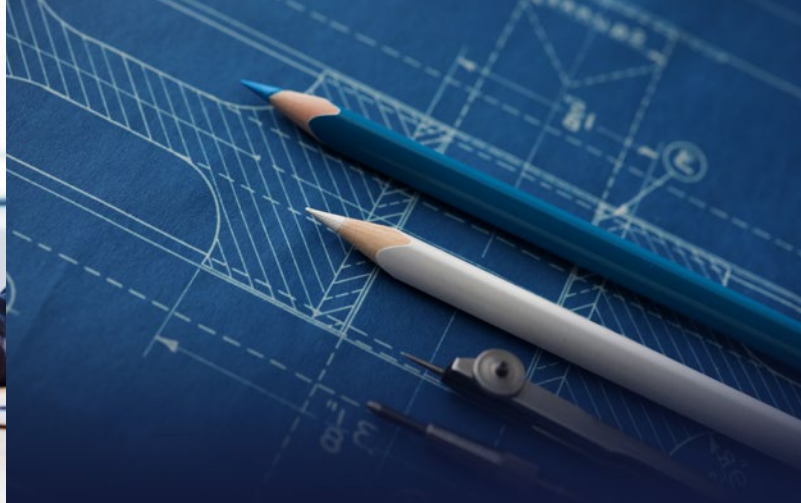
## FINANCIAL INSTITUTIONS

*Across the world, from Family Trusts to Investment Managers, we'll protect your risks*

You require cutting-edge risk management expertise to protect against emerging threats and mitigate the ever-increasing pressure of regulatory scrutiny. Our team of specialist experts will take the time to identify every risk exposure of your business then ensure adequate levels of insurance protection to transfer those risks.

### TYPES OF INSTITUTIONS WE INSURE:

- Hedge Funds
  - Venture Capitalists
  - Wealth Managers
  - Family Offices
  - Banks
  - Building Societies
  - Private Equity Firms
  - Investment Managers
  - Investment Funds
  - Family Trusts
  - Cryptocurrency Exchanges & Traders
  - Trust Companies
  - Stockbrokers
- ...and many more!*



## PROFESSIONS

*Whatever your profession, we have the right cover for you and your business*

We are all human; on occasion we make mistakes. You may believe there was no error, but disputes happen and you could have to defend yourself against a claim.

Our professions package includes Professional Indemnity insurance to help you defend against claims and the cost of damages awarded.

### WE PROVIDE PROTECTION FOR THE FOLLOWING PROFESSIONALS:

- Accountants
- Architects
- Consultants
- Designers
- Engineers
- IT & Technology
- Surveyors
- Solicitors

*...and many more!*



# SOLICITORS

*For firms of three or more partners  
we offer a range of solutions*

In a highly competitive marketplace, with increasing pressure to grow (or merge) and exploit the opportunities presented by modern technologies, it is imperative solicitors receive the best risk management advice and protection.

Our brokers have specialised in protecting solicitors for more than 35 years.

## PROFESSIONAL INDEMNITY INSURANCE

We know that your PI cover is a major overhead and cause for concern each year. Our dedicated team have the depth of experience to secure the most competitive terms from a wide range of 'Participating', A rated insurers that best suit your requirements.

## SOLICITORS OFFICE INSURANCE

We are proud to be the team that launched the first ever warranty free policy exclusively for solicitors' practices and 20 years later continue to provide the market leading product for firms.

## COMPLIANCE RISK & MANAGEMENT LIABILITY

Solicitors teams face exposures from employees, shareholders, regulators and other statutory bodies. Our product is designed to protect your management team.

## CYBER & CRIME

We understand that Law firms are on the front line in terms of Cyber crime and have access to bespoke products to cover your exposures.

## COURT OF PROTECTION TEAM INSURANCE

To support Court of Protection Teams we offer a range of personal insurance products specifically designed to meet the needs of your clients.



## CASE MANAGERS AND REHABILITATION SPECIALISTS

### Helping you to protect and support your clients

Whether you are acting as a deputy or supporting a deputyship application, your aim is to help clients resolve the issues they face once they are unable to manage on their own. Part of this role involves ensuring clients and their assets are protected. Our specialist insurance products have been tailored to protect those who are mentally and/or physically incapacitated.

We offer cover for **Motor Vehicles, Homes incl. Unoccupied Properties, Contract Works**, and **Travel**.





# PROPERTY OWNERS

*Protection for investors in residential, social, commercial, industrial & agricultural property*

We insure property owners from the public and private sector and protect a diverse range of properties. From single site investments to those with multi-location and multi-million pound portfolios.

## OUR PROPERTY TEAM CAN PROVIDE:

- Protection for overseas properties
- Full support and advice on Captives and Protected Cell Captive Structures
- Risk Management advice and guidance
- Due diligence consultancy for purchasers and vendors
- Full management of tenants insurance premiums and their documentation
- Fully automated online systems

## OUR CLIENTS INCLUDE:

- Property Investors
- Property Managers
- Institutional Property Funds
- Housing Associations
- Managing Agents
- Pension Fund Managers
- Developers & Construction Companies
- Real Estate Investment Trusts
- High-Net-Worth Private Individuals

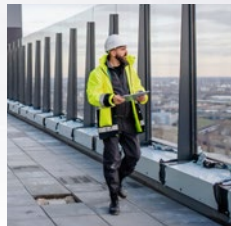
# CONSTRUCTION & PLANT HIRE

*From major property developers to local building firms, we have you covered*

The construction industry demands bespoke solutions and specialist advice. We are a market leading provider to both contractors and sub-contractors. Every client's requirements are different, from single to multi-site projects, building homes to commercial properties, roads to bridges, working at height or bored pile construction. Whatever developments you undertake, you need the support of an insurance expert.

## THE COVERS WE PROVIDE INCLUDE:

- Public Liability Insurance
- Employer's Liability Insurance
- Contractor's 'All-Risk' Insurance
- Professional Indemnity
- Warranties and Bonds



## HIRESHIELD INSURANCE SOLUTIONS

Hireshield is a long-established scheme aimed at companies in the Tool, Plant Hire & Traffic Management sectors.

### **Hireshield Commercial Combined**

Flexible, tailor made protection for plant hirers, offering competitive terms and premiums.

### **Hireshield Plant 'All-Risks'**

Cover for plant and equipment on an 'All-Risks' basis whilst anywhere in the UK.

### **Hireshield Short Term Hire**

Providing our hire company clients with access to a one-off short-term insurance solution for their clients. [www.hireshield.co.uk](http://www.hireshield.co.uk)



A photograph of four students walking away from the camera down a long, brightly lit school hallway with high, arched ceilings. From left to right: a Black male with a black backpack, a blonde female with a dark backpack, a white male with a dark backpack, and a dark-haired female with a shoulder bag. The hallway is lined with white columns and arches, creating a sense of depth.

*Insurance solutions for...*

## **SCHOOLS & EDUCATIONAL ESTABLISHMENTS**

*For more than 30 years our Education team have specialised in providing insurance and risk management to schools and educational establishments.*

Whatever your type of educational establishment our team can offer you access to a range of specialist products and services.

### **LANGUAGE SCHOOLS & ENGLISH LANGUAGE STUDY CENTRES**

We partnered with Covéa Insurance to design a bespoke insurance solution which will fully protect our clients. Our brokers are authorised to underwrite Language School risks in-house enabling clients to have a prompt turnaround.

### **ACADEMIES, STATE MAINTAINED & INDEPENDENT SCHOOLS**

We provide schools with policies for:

- School Property Insurance
- Motor Vehicles & Minibus Insurance
- Travel & Personal Accident Insurance
- Engineering & Plant Insurance





## MOTOR TRADERS

*As a busy motor trader, you can rely on the expertise and knowledge of our trusted broking team to ensure your business is adequately protected.*

Our brokers will undertake a review of your current cover, identify any gaps then shop around to identify the best deal to meet the individual needs of your business. We enable you to retain focus on your business's goals, secure in the knowledge you are covered.

We have access to a wide range of specialist motor trade markets.

By building trusting relationships with our insurer markets, we are able to negotiate the very best deals for our clients.

## INTERNATIONAL MOTORING RALLIES

Tysers is 200 years old, that's older than motoring itself! And that's why we insure motoring enthusiasts (and their vehicles) to participate in some of the world's most prestigious classic and contemporary motoring rallies and motorsport events. We provide advice to:

- Auction Houses
- Museums
- Collectors
- Racing Circuits
- Rally Organisers





## BROKERS & INTERMEDIARIES

We are a leading independent international Lloyd's broker, based at the heart of the world's premier insurance market in London.

We provide schemes and solutions to brokers and intermediaries, handling in excess of £2 billion of annual premiums. We work with leading insurance/re-insurance markets worldwide to deliver risk solutions to a global client base.

With our diverse global client base, we are strong in many areas worldwide and are particularly proud of our track record in emerging markets, where we have worked with government offices, private sector insurers and foreign investors for many years.

### PRODUCTS

We negotiate bespoke Policy Wordings as required, to ensure clients have the broadest coverage available to them.

### MARKET INFLUENCE

We have excellent, long standing relationships with Lloyd's and the international company markets. This enables us to negotiate the best premium rates and policy coverage that the market has to offer.

### RELATIONSHIPS

By establishing and nurturing relationships between our clients and our underwriters we encourage flexibility, clarity and openness should an issue or claim ever arise.





## INTERNATIONAL PROPERTY & CASUALTY

Our International Property & Casualty team deliver innovative insurance, reinsurance and risk management solutions to global clients, consisting of direct clients, wholesale and retail brokers, insurance/reinsurance companies, MGA's & Captives.

## NORTH AMERICAN PROPERTY & CASUALTY

We are an established team of brokers who specialise in binding authorities and are dedicated to offering our clients a sophisticated solution to meet their insurance needs.

## MANAGEMENT RISK

Our Management Risk team offers a wide range of tailored coverage for UK and international professional service firms. Our clients face a variety of challenges that may threaten to halt or undermine their success.

## MARINE & AVIATION

We are proud to have one of the strongest Marine & Aviation practices in the London market, allied to a first-class Claims team, with a reputation for skilfully handling some of the most complex cases in this field.

## TYSERS RE

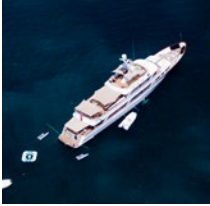
We offer an innovative approach to meeting clients' needs, utilising multiple solutions, from treaty and facultative reinsurance to binding authorities and other insurance placements, to meet the objectives of our clients.

## SPECIALTY

Our specialty team provide insurance solutions for Accident & Health as well as Bloodstock & Livestock risks.







# LIFESTYLE INSURANCE

*As your assets exceed average values you naturally require and expect more from your insurance policies.*

Our access to a wide range of specialist high-net-worth products means we've got you covered. Our team of dedicated specialists are always on-hand to take care of all your insurance requirements.

Our insurance brokers have a proven track record. For more than 40 years we have been providing personal insurance solutions to a large number of high-net-worth and ultra-high-net-worth individuals across the globe.

## WORKING WITH US PROVIDES:

- A single point of contact. A dedicated personal expert insurance adviser for 'all risks'
- Access to an extensive portfolio of high-net-worth personal lines products
- The option to align policy renewal dates
- Exclusive products with preferential rates
- Regular face to face meetings as required to discuss your individual needs, review risks and ensure adequate cover
- Support from our panel of reputable valuers, offering preferential rates to our clients
- Support when you need it the most. In the event of a claim, our in-house claims management team will handle the claim on your behalf from notification right through to satisfactory settlement



## WE PROTECT 'ALL RISKS'

Your lifestyle is unique, ensure you protect your most valuable possessions by accessing our superior non-standard levels of insurance protection. We provide cover for:

- |                           |                                |
|---------------------------|--------------------------------|
| ■ Homes & Property        | ■ Speciality Collections       |
| ■ Prestige Motor Vehicles | ■ UK, EU & Worldwide Travel    |
| ■ Pleasure Craft & Yachts | ■ Private Planes & Helicopters |
| ■ Fine Art & Valuables    | ■ Trusts & Family Offices      |

# CLAIMS MANAGEMENT

*In the event of a claim, we're here to support you when you need us the most*

The benefits offered by insurance protection only become tangible when you make a claim. Our expert in-house claims management team are on-hand to support you from initial notification right through to satisfactory settlement.

The most important thing to do in the event of a claim is talk to us, even if you only anticipate you may be facing a claim it's useful to call our in-house claims team to get the best advice. We are here to help and support you through the claims process.

## WHAT WE DO

Our claims team deal with all types of insurance claims and will:

- Acknowledge all newly notified claims within one working day
- Provide our experience, knowledge & advice to support you throughout the process
- Negotiate the satisfactory settlement of claims with loss adjusters and insurers
- Accompany you during investigations where required
- Provide you with regular updates during the claim's management process
- Provide claims management information as required





# TYSERS RISK SERVICES

*Your business must be compliant with Health & Safety regulations and as an employer you must also comply with UK employment laws.*

Our risk services solution offers our clients support, helping you develop, implement and maintain the required policies, procedures and processes, whilst also providing the latest regulatory updates.

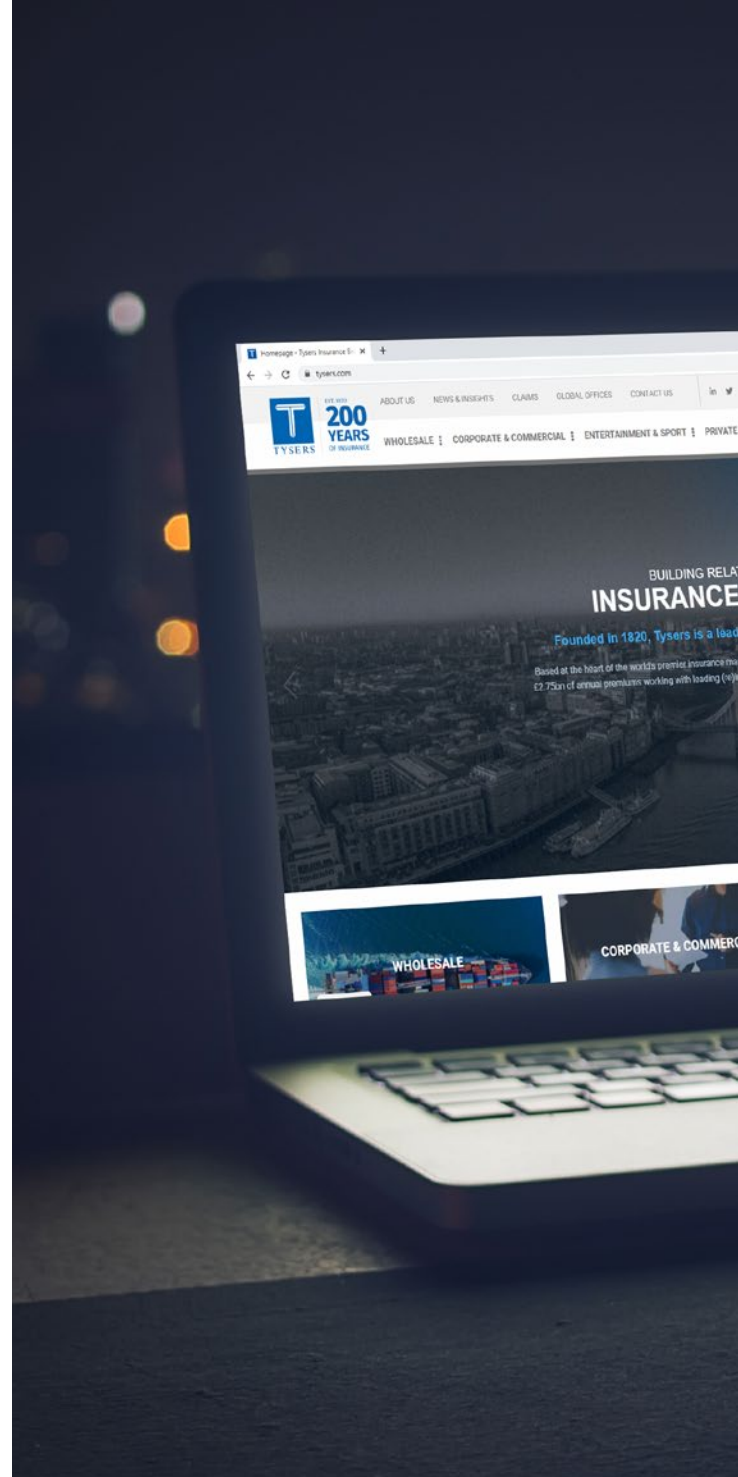
## ONLINE PORTAL, FEATURING:

- Useful reference guides and legal information
- A wide range of model business policies
- A comprehensive library of forms and templates
- Helpful risk management tools
- Online chat facilities so you can 'ask the experts'

## UNLIMITED TELEPHONE ADVICE

- Health & Safety and Employment Law advice line
- There is no limit to how frequently you can call and no restriction on the length of each call

Complimentary to all Tysers policyholders, expert guidance & advice is available in **Health & Safety**, **Environmental Management**, **Employment Law**, and **Business Continuity**.



# CONTACT US



## COLCHESTER

- ☎ 01206 500 000 ✉ [colchester@tysers.com](mailto:colchester@tysers.com)  
📍 7 Blue Barns Business Park, Old Ipswich Road,  
Ardleigh, Colchester, CO7 7FX

## HITCHIN

- ☎ 0333 011 2288 ✉ [hitchin@tysers.com](mailto:hitchin@tysers.com)  
📍 3-4 Park Street, Hitchin, Hertfordshire, SG4 9AH

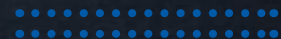
## LONDON

- ☎ 020 3037 8000 ✉ [london@tysers.com](mailto:london@tysers.com)  
📍 71 Fenchurch Street, London, EC3M 4BS

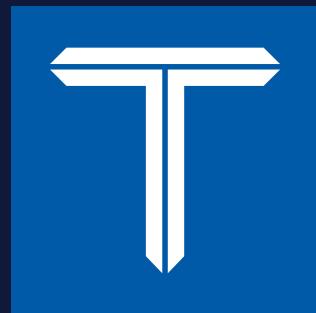
## MANCHESTER

- ☎ 0161 419 3000 ✉ [manchester@tysers.com](mailto:manchester@tysers.com)  
📍 Century House, Pepper Road, Hazel Grove,  
Stockport, SK7 5BW

[www.tysers.com](http://www.tysers.com)







TYSERS

[www.tysers.com](http://www.tysers.com)

Tysers Insurance Brokers Limited is authorised and regulated by the Financial Conduct Authority.  
Registered office: 71 Fenchurch Street, London EC3M 4BS. Registered Company No. 2957627 England.